

GENERAL TERMS OF SALE 2026 : CAMPING LA PRAIRIE ** NN

General booking conditions for the pitches and rentals :

1- All reservation is nominative and may not under any circumstances be transferred or sub-let, the signatory of the contract who make the reservation must be over 18 years old and be part of the guest. The booking can be made online, by e-mail or telephone (15€ booking fees / stay). They becomes effective solely with the agreement of the camping after receipt within 7 days of the booking form and the general terms of sales duly completed and signed as well as the down payment of 25% of the total amount of the stay, after this delay, the option will be cancelled without notice.

The balance of the stay must be paid according to the specific conditions for booking pitches or rentals accommodation by bank transfer or credit cards.

2- Each participant must be registered on the booking form ; The campsite reserves the right to refuse access to any family presenting with a higher number of participants or not registered under the contract.

3-Any reservation entails the full adherence of each participant to the general booking conditions and the unconditional acceptance of all the provisions as well as the campsite's internal regulations. Failure to comply with this rules may result in expulsion from the camper.

4- Cancellations : Any cancellation must be notified to us by registered letter with acknowledgment of receipt, the date of signature being proof. A cancellation insurance, making it possible to obtain reimbursement of costs incurred subject to compliance with contractual obligations, can be taken out on the reservation contract at the rate of 4% of the amount of the stay.

Without subscription to cancellation insurance :

In case of cancellation 2 months before the scheduled arrival date, the deposit will be refunded in full.

In case of cancellation occurs between 2 months and 30 days prior the scheduled arrival date, 50% of the total cost of your stay will be requested as compensation for breach of contract.

After the period of 30 days before the arrival date, the full cost of your holiday will be retained in compensation for breach of contract.

5- In case of delay or cancellation not reported, the pitch or accomodation becomes available again after 24 hours, and full payment for all service provisions will become payabl, except subscription to cancellation insurance.

No reduction will be granted in the event of late arrival or in the case of early departure.

6- Noise : Silence is requested from 11:00 pm. Vehicle access and traffic is not allowed between 11:00 pm and 7 :00 am. Parking is available at the entrance of the camping.

7- Pets are allowed after agreement by the campsite manager or his representative and on the sole condition of being vaccinated (The vaccination card up to date must be presented), to be kept on a leash and discreet, it is forbidden left them alone on the campsite pitches or in the rentals accommodations. Dogs of category 1 and 2 are forbidden.

8- Barbecues are onlThe y authorized in the places provided for this purpose. Electric barbecues are forbidden.

9- The visitor are admitted in the camping under the responsibility of the tenants who receives them. They have not access to camping services except after agreement of the manager and the payment of an entry fee.

10- The clients must be covered by a civil liability insurance and insurance covering damage to property. The campsite declines all responsibility in the event of theft, fire, bad weather and damage to property and vehicles.

11- Mediation of consumption : In accordance with the provisions of article 612-1 of the consumer code, every customer of the campsite has the right to have recourse free of charge to a consumer mediator with a view to amicably settling a dispute between him and the operato of the land.

The contact details of the consumer mediator whom the customer may contact are as follows/

SAS MEDIATION SOLUTION 222 chemin de la Bergerie 01800 St Jean de Niost

<https://www.sasmediationsolution-conso.fr> – contact@sasmediationsolution-conso.fr

In the event of litigation, the district court has sole jurisdiction will be the « Tribunal d'Instance from arcachon ».

12- reception : variable hours depending of the period and the day (contact us or visit our website), however out of season reception is close from 12:00 pm and 2:00 pm and july/August from 12:30 pm to 2:00 pm.

Special conditions for booking a pitch rental : The reservations must be for 4 nights minimum from July to august. Arrivals are from 02:00 pm until the closing time of the reception (chek out our timetables) and departures no later than 12:00 pm. After this time, an extra night will be charged for late departure. On arrival, a deposit of 40 euros will be required in exchange for the entry badge and will be returned on the day of departure unless the badge is lost.

The balance must be fully paid on arrival by cash or credit card

Special conditions for booking a rental acomodation : The booking must be done from Saturday to Saturday during the summer school holidays. Outside this period, reservations are accepted from any day except sunday and for a minimum of 2 nights (except long we with public holidays).

The balance of the stay must be paid no later than 30 days before the date of arrival by banf transfer or credit card. If the balance is not paid on the agreed time, the reservation will be cancelled according to the conditions of annulation policy described above. For any reservation made less than 30 days before the arrival date, the down payment corresponds to the total rental amount.

On season, july and august, arrivals take place on Saturday from 04:00 pm to 07:30 pm. Departures at the latest 10:00 am on Saturdays. Out of season, arrivals and departures time may be adapted, contact us.

A deposit of 300 euros will be requested on arrivals by credit card and it will be given back or cancelled on the day of departure after inventory.

Each rental come with a fully equipped kitchen and bedding (sheets, pillowcases and bath linen are not provided). The tenant is required to chek on arrival and report any anomalies.

The cleaning of the rental is the responsibility of the tenant. At the end of stay, the rental must be left in a state of perfect cleanliness. Otherwise, 50 euros will be retained on the deposit.

In the event of loss the entry badge, we will retain 40 euros and loss of the keys 20 euros on the deposit

Only small animals are allowed in rentals, one animal only per rental.

Name, first name, Signature :

(Booking conditions to be returned to us with the booking form)